



**CJP selected to assist TSL & IPE  
integrate core support service  
competencies as part of new merger**

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CJP BSS Ltd made clear its strong intention to help broadcasting integration and manufacturing companies to bring 'value' driven services based on ITIL methodology to their broadcast customers by attending one of biggest shows in the industry, IBC in Amsterdam.

Just before the show began, a significant announcement was made. Television Systems Ltd, a client of CJP, announced its intention to merge with IPE Systems and Products which will redefine the scope and capabilities of the organisation.

This major news announcement brings together two of the sectors most well respected high quality system integration companies, combining the best in class integration services across their core competencies in radio and TV systems projects.

This merger combined with TSLs launch earlier this year of their System Lifecycle Service portfolio delivers a strong message to the market that TSL are looking to future industry demands by expanding their capabilities in expertise and offering.

The integrated ITIL service desk function and service portfolio implemented during 2013 should prove to be a massive benefit for the merged company over the coming months. "We are delighted to be working with TSL to continue to develop their after sales service capability during this exciting period in TSL long standing history". Over the past 18 months CJP BSS Ltd have been assisting TSL to develop long term technology partnerships with their valued systems clients by designing and implementing an ITIL 3.0 based life cycle services propositions.

This strategic development of TSL service portfolio is now being enjoyed by many of TSL systems customers, ensuring that core expertise and competencies used to design and build customer platforms, remain readily available to provide support, service and consultancy throughout the entire life of the system. The announced merger with IPEs system audio integration capability brings even more value to the TSL Lifecycle Services proposition and makes it available to a much wider customer base.

For further information on TSL Lifecycle Services visit: <http://tssystem.co.uk/campaigns/support-services-v2/>

For more information on how CJP-BSS Ltd can help your organisation maximise its service value to its clients visit [www.cjp-bss.co.uk](http://www.cjp-bss.co.uk) or call us on +44 1600 750379/ +44 7538 733207